

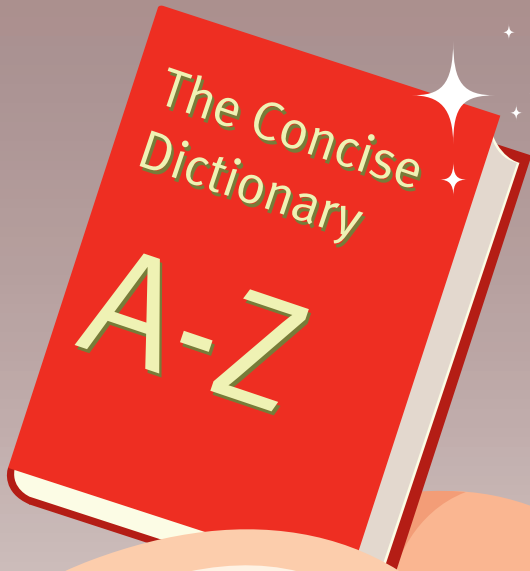
“This book has been published to give you details of a number of frequently requested services, the statutory and non-statutory organisations responsible for that service and an appropriate telephone number for you to contact when the need arises.”

## **The Concise** **Dictionary**

Helping to explain who is responsible for the key services in our district and who we should be contacting.

# The Concise Dictionary

Helping to explain who is responsible for the key services in our district and who we should be contacting.



In association with Newry  
and Mourne District Council



Corporate member of  
Plain English Campaign

349

Committed to clearer communication.

## who do I contact at a glance?

A-Z of Council Services	23	libraries	13
amenity sites	3	markets	13
bins	4	planning service	13
building control	4	police	14
calendar	6	public conveniences	16
cemeteries	6	recycling	17
citizens advice bureau	7	recycling bring points	17
confederation of community groups	7	registration	18
community centres	7	roads and footpaths	19
community safety partnership	8	romal	20
district development	8	rosa	20
district policing partnership	9	street cleansing	20
environmental health	9	street lighting	20
grounds maintenance	11	tourism	20
hospitals	11	waste diposal	21
illicit dumping	12	water	21
leisure facilities	13	welfare rights centre	21
		know your Councillor	22

## foreword from the Mayor



As Mayor of Newry and Mourne, I am delighted to have the opportunity to launch this

important document - the Concise Dictionary, as I believe it will be a very useful source of reference for all our citizens.

In the course of undertaking my duties as a local Councillor, I receive many calls from our citizens regarding services, which are not directly the responsibility of Newry and Mourne District Council, and I will certainly use this as an information tool to assist me in my work.

We liaise closely with the many statutory and non-statutory organisations within our district. It is beneficial to everyone that they have joined with us in this publication and I acknowledge this partnership approach.

I suggest that you locate this booklet somewhere convenient at home, where you can access the information quickly and I would appreciate if you could let us know if you find the publication useful.

**Michael Carr**  
Mayor  
Newry and Mourne District Council

# introduction



We would like to welcome you to the second edition of Newry and Mourne District Council's publication called the Concise Dictionary.

organisations responsible for that service and an appropriate telephone number for you to contact when the need arises.

This should assist you in establishing contact with them.

The document will be made available in different formats and languages upon request, by ringing the Council's Equality Unit at 028 3031 3095.

We would like to thank everyone involved in this project and especially those agencies that have supported this publication.

We hope you find it very interesting and useful.

**Thomas McCall**  
Clerk and Chief Executive  
Newry and Mourne District  
Council

Within the Newry and Mourne district there is a range of statutory and non-statutory organisations responsible for the delivery of the key services which impact on all of our daily lives. It is important that we can access the correct details for these different organisations and agencies so we can make contact with them.

This book has been published to give you details of a number of frequently requested services, the statutory and non-statutory

## Aa

### amenity sites

Waste taken to Civic Amenity Sites MUST be pre-sorted for disposal and recycling. Wheeled bins MUST NOT be brought to the Civic Amenity Sites.

Newry	Chapel Road	028 3083 3699
Warrenpoint	Upper Dromore Road	028 4175 2952
Hilltown	Rostrevor Road	028 4063 8408
Kilkeel	1 Ballymageough Road	028 4176 9485
Camalough	Quarter Road	028 3083 7352
Newtownhamilton	Newry Road	028 3087 8014
Mayobridge	Aughnagun, Chapel Hill Road	028 3085 1914

#### Opening Hours Summer

Monday - Friday	(All sites)	Sunday
9.00 am - 8.00 pm	Saturday	Closed
	9.00 am - 6.00 pm	

#### Opening Hours Winter

Monday - Friday	(Newry, Warrenpoint, Kilkeel, Camalough)	Sunday
9.00 am - 5.00 pm	Saturday	Closed
	9.00 am - 6.00 pm	

#### Opening Hours Winter

Monday - Friday	(Hilltown, Newtownhamilton)	Sunday
9.00 am - 5.00 pm	Saturday	Closed
	9.00 am - 5.00 pm	

# Bb

## bins

Newry and Mourne District Council is responsible for the collection of 34,000 wheeled bins on a weekly basis. Bins for new premises or replacement bins may be purchased from the Council Store at Greenbank Industrial Estate. One colour-coded bin only per household.

### Enquiries in relation to collection

Tel: 028 3031 3218/17

The Council provides a pre-paid collection to Trade Customers throughout the district.

### Enquiries

Tel: 028 3031 3252

### Skip Collection

The Council wishes to support Community Groups in initiatives to keep their areas clean and tidy, and will provide skips free of charge, should requests be made, for the disposal of general waste subject to suitable placement location.

### Bulky Collection Service

The Council will provide a collection for items too large to fit into your wheeled bin, but will not collect building materials such as windows or doors as part of this service.

Normally only three items will be collected as part of this pre-booked service. A pre-paid charge of £5.00 applies for this service.

### Customer Services/Complaints

Complaints/enquiries in relation to services should be raised with the Customer Services Section.

For further information on any of the above:

Customer Services

Tel: 028 3031 3218/17

General Enquiries

Tel: 028 3031 3233

## building control

Building Control has a very important role to play within the Building Industry through the enforcement of Building Regulations, Licensing Legislation, Dangerous Structure Legislation, Street Trading, Postal Numbering, Development Naming and Property Certificates.

# Bb cont'd.

## Building Regulation Services

Councils enforce the Building Regulations to ensure buildings are healthy and safe, fuel-efficient and accessible. All new buildings, extensions and alterations to buildings, plus the installation of services such as central heating must comply with the Building Regulations and therefore require a Building Regulation Application. Most applications will require plans, site location map, a completed application form and a fee.

## Dangerous Structures

The public should be aware that any buildings, walls or structures that may pose a danger to the public should be reported to the Building Control Department. When reported a building control surveyor will go out identify and advise on the control of the hazards presented by the dangerous structure and carry out enforcement action if necessary.

## Licensing

The Council is responsible for issuing licences for:

- premises where entertainments are being held
- premises where petrol is being stored
- cinemas

Premises are licensed to ensure specific safety standards are in place.

## Amusement Permits

The Council is responsible for issuing a permit for premises where gaming and amusement machines are being played, ensuring certain criteria and specific safety standards are adhered to.

## Street Trading

The Council is required to issue a street trading licence for the following:

- those trading on a street or road
- a stationary or mobile trader
- a regular or temporary trader

## Postal Numbering

The Council is responsible for the allocation of postal numbering to all houses and buildings within the district.

# Bb cont'd.

## Development Naming

The Council has the authority for the naming of roads and streets, including housing developments and commercial developments. Developers have the opportunity to suggest possible names for the development relating to local geography, townland or historical features.

For further information or assistance on any of the above:

Tel: 028 3031 3000 Fax: 028 3031 3020

E-mail: [buildingcontrol@newryandmourne.gov.uk](mailto:buildingcontrol@newryandmourne.gov.uk)

## Property Enquiries

At the conveyancing stage of house purchase, solicitors ask the Council to search their records in respect to the property, to ensure that there are no outstanding breaches of legislation for which the Council has responsibility.

This includes detailed searches conducted by both Building Control and Environmental Health Departments.

Fee: £60.00

For further information, please contact Administration:

Tel: 028 3031 3039 Fax: 028 3031 3077

# Cc

## calendar

The Annual Calendar is distributed by the Council detailing days on which various colour-coded bins are presented. Please retain your calendar and check it regularly to ensure that you put out the correct bin. Remember over-filled bins or loose waste will not be collected.

## cemeteries

Council provides and maintains Municipal Cemeteries located at Monkshill Newry, Upper Dromore Road Warrenpoint and Kilbroney Road Rostrevor. Arrangements for burials are made in conjunction with Funeral Undertakers.

## Additional enquiries to

Customer Services Tel: 028 3031 3217

# Cc cont'd.

## citizens advice bureau

River House, 41c The Mall, Newry BT34 IAN

Tel: 028 3026 2934 Fax: 028 3026 9224

## confederation of community groups

Ballybot House, 28 Cornmarket, Newry BT35 8BG

Contact: Ms Geraldine Donaghy

Tel: 028 3026 1022 Fax: 028 3026 0929

## community centres

There are a number of Council Community Centres throughout the district as follows:

Annalong	Glassdrumman Road	028 4376 7116
Barnmeen	Longstone Road	028 4063 8866
Bessbrook	The Pond Field	028 3083 9666
Burren	St Mary's Hall, Bridge Road	028 4177 2800
Cabra	Cabra	No Telephone
Cloughreagh	Millvale Road	028 3083 8454
Crossmaglen	The Square, Crossmaglen	028 3086 1949
Cullyhanna	Tullynaval Road	028 3086 8202
Dorsey	Roxborough Road	028 3086 0105
Forkhill	Bog Road	028 3088 8059
Hilltown	25 Rostrevor Road	028 4063 8077
Kilkeel	An Riocht, Dunavail Road	028 4176 2800
Lisnacree	Ballymaderphy Road	No Telephone
Lislea	Mountain Road	028 3083 9523
Mullaghbawn	Aras an Phobail, Mullaghbawn	028 3088 8815
Newry	Loanda House, Doran's Hill	028 3026 7804
Newry	McGrath House, Margaret St.	028 3026 1368

# Cc cont'd.

Newry	Meadow/Armagh Road, Killeavy Road	028 3025 2121
Newry	Three-Ways, Well Lane	028 3026 9697
Meigh	Newry	028 3084 8175
Newtownhamilton	The Square, Newtownhamilton	028 3087 8570

## community safety partnership

Newry and Mourne Community Safety Partnership is striving to make Newry and Mourne a safer place for those who live, work and visit the area. The aim of the Partnership is to address crime, fear of crime and anti-social behaviour through a variety of initiatives.

**For further information**      Tel: 028 3031 3073

# Dd

## district development

The District Development Department of Newry and Mourne District Council promotes and develops Newry and Mourne across a wide range of activities to include job creation, economic development, community, rural, cultural, sports development and tourism.

There are five divisions within the District Development Department:

### **Enterprise Development**

promoting tourism, business development, inward investment and regeneration.

### **Community Services**

including major events, play area development and community facilities.

### **Sports Development and Recreation**

Supporting the development of sporting facilities, minority sports and sport for the less abled.

### **Irish Language Development**

To include implementation of the Bi-lingualism Policy, promotion of Irish, Scots Gaelic and Ulster-Scots.

### **Arts/Museum**

Supporting the district's vibrant arts and cultural activities and the promotion of Newry Museum.

# Dd cont'd.

## Bagenal's Castle

A 16th century fortified house, and adjoining 19th century warehouse, has been sympathetically restored to house Newry and Mourne Museum and Tourist Information Centre. Bagenal's Castle is located in the historic City of Newry, which nestles between two areas of outstanding natural beauty the Mourne Mountains and the Ring of Gullion and invites you to experience a region that offers its visitors a great diversity of scenery, culture, entertainment and leisure activities.

The Council also administers the Local Strategy Partnership.

The Council, through the District Development Department, oversees the delivery of a wide range of strategies and action plans both directly and in partnership with key local stakeholders, including the Local Strategy Partnership, Greater Newry Coalition, East Border Region Committee and Newry Dundalk Twin City Committee.

**For further information** Tel: 028 3031 3233 Fax: 028 3031 3299

## district policing partnership

The District Policing Partnership (DPP) is a separate body within the Council and is made up of ten Councillors and Independent Members. It works with the local community and PSNI to identify policy issues and establish policing priorities in the district. The DPP also monitors police performance in the district.

**For further information** Tel: 028 3031 3071

# Ee

## environmental health

The Environmental Health Service is one of the cornerstones of efforts to improve and protect public health. The aim of the service is to promote the health, safety and well-being of those who live in or visit the district. The following core areas of work are undertaken:

### Food Control

Hygiene - inspection of premises

Standards - composition and labelling of foodstuffs

Investigation of infectious diseases

Sampling of food - chemical and microbiological

Allergy awareness and healthy eating

### Environmental Protection

Noise control; air quality; land pollution; emissions from industrial processes and radiation monitoring.

# Ee cont'd.

## Health and Safety

Inspection of workplaces; accident investigation and promotion of occupational safety.

## Consumer Protection

Examination of goods; investigation of complaints and sampling of consumer goods.

## Dog Control

Licensing; straying; attacks on persons and livestock and encouraging responsible dog ownership.

## Housing

Landlord and tenancy issues; unfitness and disrepair; unfitness and rent control; harassment and eviction complaints.

## Public Health

Investigation of public health complaints and nuisances; water sampling - public supplies, wells, and recreation waters; illegal encampments and planning consultations.

## Licensing

Hairdressers; beauty salons; ear-piercing; electrolysis; acupuncture and tattooing; caravan sites and sale of poisons.

## Litter Control

Littering of public places; and dog fouling.

## Regulatory Services

Port health; health promotion; sale of tobacco to young persons.

## Smoke-Free Environments

To protect employees and the general public from exposure to second hand smoke. Inspection of all public places, workplaces and work vehicles.

## Biodiversity

Research on the habitats and species present in the area. Production of a Local Biodiversity Action Plan.

## Environmental Awareness/Education

Raising awareness of environmental issues among the public, schools and other organisations throughout the district by organising annual competitions and events, providing environmental information and talks/presentations on request, and promoting environmental programmes such as Eco Schools.

## Sustainability and Climate Change

Promotion of development which meets the needs of the present without compromising the needs of future generations. Encourage the promotion and use of renewable energy, reduce carbon emissions, ecological footprints.

**For further information or advice** on any of the above,  
Tel: 028 3031 3100

# Gg

## grounds maintenance

The Council is responsible for the following:

- maintenance of parks, playing fields, tennis courts, greens, and amenity areas
- provision of floral displays
- Newry Canal
- play areas

Tel: 028 3031 3233

# Hh

## hospitals



Southern Health and Social Care Trust

Services provided by the Southern Health and Social Care Trust in the Newry and Mourne area include a range of Acute and Community Health and Social Care Services.

Acute Care is provided from Daisy Hill Hospital, which delivers a wide range of In-patient, Out-patient, Day Care, and investigative treatments, together with a 24-hour Accident and Emergency Service. Working in close collaboration with General Practitioners and other agencies, a range of services are delivered locally to people in Trust premises, in people’s own homes, and in the community.

### Contact Details

#### Hospital

Daisy Hill Hospital 028 3083 5000

#### Health Centres/Clinics

Bessbrook Clinic 028 3083 0291

Crossmaglen Health Centre 028 3086 1286

Kilkeel Primary Care Centre 028 4176 0960

Newtownhamilton Health Centre 028 3087 8202

Rathfriland Health Centre 028 4063 0666

Warrenpoint Health Centre 028 4177 3388

#### Community Services

Services for Children 028 3082 5000

Services for Older People 028 3026 6026

Services for People with Physical Disabilities 028 3083 4200

Services for People with Learning Disabilities 028 3083 4200

Services for People with Mental Health Difficulties 028 3082 5000

# Hh cont'd.

## Trust Headquarters

Chairman  
Chief Executive

Mrs Anne Balmer  
Mr Colm Donaghy

College of Nursing  
Craigavon Area Hospital  
68 Lurgan Road  
Portadown BT63 5QQ

Tel: 028 3861 3950  
Website: [www.southerntrust.hscni.net](http://www.southerntrust.hscni.net)

## Directors

Director of Finance  
Director of HR and  
Organisational Development  
Director of Children's Services  
Director of Planning and Reform  
Director of Acute Services  
Director of Older People  
and Primary Care  
Director of Mental Health  
and Disability Services  
Medical Director

Martin Dillon  
Kieran Donaghy  
Brian Dornan  
Mairead McAlinden  
Jim McCall  
Dr Gillian Rankin  
Francis Rice  
Dr Paddy Loughran

## Non-Executive Directors

Mrs Deirdre Blakely  
Mrs Roberta Brownlee  
Mr Edwin Graham  
Mr Alistair Joynes  
Mrs Hetty Kelly  
Miss Elizabeth McLoughlin  
Dr Raymond Mullan

## ii

### illicit dumping

The Council is responsible for removal of waste dumped at the roadside. Such waste is dumped by persons without care for the environment and substantial penalties exist for those persons identified dumping such wastes.

Removal of such waste is at considerable cost to ratepayers.

#### Enquiries to

Environmental Health Department  
Customer Services

Tel: 028 3031 3101  
Tel: 028 3031 3217/18

# Ll

## leisure facilities

The Council is responsible for the following leisure facilities:

### Newry Swimming Pool

Clanrye Avenue, Newry BT35 6EH

Tel: 028 3031 3190

### Newry Sports Centre

Patrick Street, Newry BT35 8TR

Tel: 028 3031 3130

### Kilkeel Leisure Centre

Mourne Esplanade, Kilkeel BT34 4DB

Tel: 028 4176 4666

### Playing Fields/Tennis Courts/Bowls

Booking for Outdoor Recreational Facilities can be accepted at

Newry Sports Centre

Tel: 028 3031 3130

## libraries

Bessbrook

Tel: 028 3083 0424

Kilkeel

Tel: 028 4176 2278

Newry

Tel: 028 3026 4683

Warrenpoint

Tel: 028 4175 3375

Crossmaglen

Tel: 028 3086 1951

# Mm

## markets

### Newry Variety Market - Hill Street

Open Every Thursday and Saturday 8.00 am - 4.00 pm

### Newry-Dundalk Farmers Market - Hill Street, Newry

Open Every Friday 10.00 am - 2.00 pm

### Dundalk Farmers Market - Museum, Joycelyn Street, Dundalk

Open Every Saturday 10.00 am - 2.00 pm

For further information contact: Tel: 028 3031 3024

# Pp

## planning service



The Planning Service is responsible for developing, and implementing, Government planning policies and development plans in Northern Ireland.

The Agency carries out a range of activities, which promote the Government's key themes of sustainable development and creating a better environment.

# Pp cont'd.

Planning Service Headquarters, based in Millennium House, 17-25 Great Victoria Street, Belfast BT2 7BN, deals with strategic planning issues, and complex operational issues such as minerals planning, major retail applications, and applications that have been declared as major applications under Article 31 of the Planning (Northern Ireland) Order 1991.

Divisional Planning Offices are responsible for operational issues, within particular local government districts, such as development control and enforcement, and for preparing development plans. For the Newry and Mourne District Council Area, contact **Craigavon Divisional Planning Office**.

## Contact details

Divisional Planning Office  
Marlborough House  
Central Way  
Craigavon  
Co. Armagh BT64 1AD

Tel: 028 3834 1144

E-mail: craigavon.planning@doeni.gov.uk

Full contact details for the Planning Service are available on the website: [www.planningni.gov.uk](http://www.planningni.gov.uk)

## police



### Police Service of Northern Ireland 'E' District - Newry and Mourne Area

“Our aim is to provide a Police Service in consultation with the local community and partnership with other agencies with particular emphasis on community safety, the reduction of crime and disorder and the fear of crime.”

### Local Policing Structures

Newry and Mourne Police area fully reflects Newry and Mourne District Council Area, and forms part of the larger 'E' District, which encompasses the police areas of Banbridge, Craigavon and Armagh. It is commanded by a Chief Inspector who is responsible for all aspects of policing. The area is divided into three sectors - Newry, South Down and South Armagh - each led by an Inspector who has 24-hour responsibility for delivering the police service and community safety within their sector. Policing within sectors should reflect the needs and priorities of the local population. To achieve this, police need to work in partnership with the local communities, statutory and voluntary agencies. Specialised departments can all be contacted at Ardmore station and offer a service for the whole area.

# Pp cont'd.

**Emergency** dial **999** or **112** and ask for the service you require

**Non-emergency** **0845 600 8000**

**All telephone enquiries** **028 3026 5500**

## **Station addresses and opening times**

**Ardmore** 3 Belfast Road, Newry BT34 1EF 24-hour

**Bessbrook** 7 Convent Hill, Bessbrook BT35 7AW 24-hour

### **\*Newtownhamilton**

2 Newry Street, Newtownhamilton BT35 0AB  
Mon 9am-11am, Thurs 4pm-6pm, Sat 12md-2pm  
(or by arrangement)

### **\*Crossmaglen**

3 Cullaville Road, Crossmaglen BT35 9AG  
8am-midnight

### **\*Kilkeel**

50 Newry Street, Kilkeel BT34 4DN  
Mon 9am-11am, Wed 5pm-7pm, Sat 12md-2pm  
(or by arrangement)

### **\*Warrenpoint**

26 Charlotte Street, Warrenpoint BT34 3LE  
Tues 9am-11am, Thurs 5pm-7pm, Sun 12md-2pm  
(or by arrangement)

\* At times, these stations may close due to the police's responding to emergencies

**Crimestoppers** **0800 555 111**

**Non-emergency** **0845 600 8000**

**Minicom** **208 3752 8230**

## **Specialised departments within Newry and Mourne Area**

### **CID - ext. 35346**

This department is involved in the investigation of serious crime within the Newry and Mourne and Armagh areas and is supported by a Crime Team, who carries out anti-crime initiatives.

### **CARE - ext. 60011**

A team of officers with specialised investigation skills that deal specifically with cases of child abuse and adult sex offences.

### **Drugs Liaison - ext. 60018**

Officers are involved in the investigation and detection of illegal drugs across the Newry and Mourne police area. They also work in association with the Drugs Squad.

# Pp cont'd.

## Community Safety and Public Protection

This unit focuses on reducing crime, the fear of crime and tackling anti-social behaviour through working in partnership, community involvement and problem solving. The unit carries out the following aspects of policing.

## Community Safety - Newry ext. 35421, South Down and South Armagh ext. 35464

Three officers are dedicated to community safety and are based in Ardmore, with each having their own sector. They engage with local communities to address local problems and seek local solutions.

Inspector, Community Safety	ext. 60001
Sergeant, Community Safety	ext. 60067
Crime Prevention	ext. 60070
Road Policing	ext. 35241
Minority Liaison	ext. 60067
MASRAM	ext. 35388
Domestic Violence	ext. 60010
Youth Diversion	ext. 60012
Anti-Social Behaviour Liaison Officer	ext. 60024
Community Schools Involvement Officer	ext. 35217

Police Website: [www.psni.police.co.uk](http://www.psni.police.co.uk)  
E-mail: [newry@psni.police.co.uk](mailto:newry@psni.police.co.uk)

## public conveniences

The Council provides and services the following public conveniences where facilities are normally open until dusk during the summer season.

Annalong	Annalong Marine Park, Bloodybridge
Bessbrook	Town Hall, Main Street
Cranfield	Seasonal opening April-September only
Crossmaglen	Crossmaglen Square, Loughross
Forkhill	Bog Road
Hilltown	Rostrevor Road, Spelga Dam
Kilkeel	Greencastle Street
Newry	The Market, Hill Street
Rostrevor	The Square
Warrenpoint	The Park, The Square

Facilities are cleansed daily. Complaints/enquiries in relation to public conveniences should be raised with the Customer Services Section.

Tel: 028 3031 3233

# Rr

## recycling

Newry and Mourne District Council is committed to achieving recycling targets as set out in the current Waste Management Strategy for Northern Ireland. Newry and Mourne District Council aims to divert 40% of current household waste arising by 2010. To this end, we encourage the public to utilise our Civic Amenity Sites and Satellite Bring Centres (bottle banks, etc.) throughout the district.

### Our Civic Amenity Sites are located at

Newry	Chapel Road	Tel: 028 3083 3699
Warrenpoint	Upper Dromore Road	Tel: 028 4175 2952
Hilltown	Rostrevor Road	Tel: 028 4063 8408
Kilkeel	Ballymageough Road	Tel: 028 4176 9485
Carnlough	Quarter Road	Tel: 028 3083 7352
Newtownhamilton	Newry Road	Tel: 028 3087 8014
Mayobridge	Aughnagun, Chapel Hill Road	Tel: 028 3085 1914

## recycling bring points

The Council currently has 37 Recycling bring points (listed below). Recycling bring points are located throughout the district, and provide facilities to recycle glass, cans, plastic bottles, textiles and sometimes newspaper and magazines.

If you have any other questions, please call the Council on **028 3031 3233** or log onto our website: [www.newryandmourne.gov.uk](http://www.newryandmourne.gov.uk)

Annalong	Annalong Community Centre Car Park
Attical	Attical Community Centre
Ballymartin	Ballymartin Inn Car Park
Bessbrook	Cloughreagh Community Centre
Burren	Burren Community Centre Car Park
Camlough	DG's Snooker Hall
Creggan	The Cabin Bar, Donaldsons Road
Crossmaglen	Lismore Park
Crossmaglen	O'Fiaich Square
Cullyhanna	McCoy's Lounge Car Park
Cullyhanna	Dorsey Community Centre, Roxborough Road
Culloville	Malachy Conlon Park
Dromintee	Dromintee G.F.C Grounds, Aghadavoyle Road
Dromintee	McCumiskey Spar Shop
Forkhill	Fairgreen Filing Station
Forkhill	Murphy Brothers, Carrickasticken Road

# Rr cont'd.

## recycling bring points

Hilltown	Downshire Arms Hotel, Main Street
Kilkeel	Kilkeel Sports Centre, Mourne Esplanade
Kilkeel	Cranfield Beach, Main Car Park
Kilkeel	Spar Shop, 1299 Newry Road
Kilkeel	Leestone Caravan Park, Leestone Road
Lislea	Lislea Community Centre
Lisummon	Lisummon Community Centre
Longstone	Longstone Community Hall
Mayobridge	Costcutter shop, Newry Road
Meigh	Murphy's The Corner House
Meigh	VG Shop, Forkhill Road
Mullaghbawn	Community Centre, Tullymacrieve Road
Newry	Carpark Mourne Country Hotel, Belfast Road
Newry	Greenbank filling Station
Newry	Sports Centre Car Park, Patrick Street, Newry
Newtownhamilton	Area adjacent Bus Depot
Rostrevor	Forest Drive, Kilbroney Park
Silverbridge	Donnelly's Shop, Silverbridge
Silverbridge	GAA New Road
Warrenpoint	Car Park, Newry Road
Warrenpoint	St. Dallen's Primary School, Clonallan Road

### For further information

Tel: 028 3031 3218 Fax: 028 3031 3299  
E-mail: tara.cunningham@newryandmourne.gov.uk  
E-mail: roland.moore@newryandmourne.gov.uk

## registration of births, deaths, marriages, and civil partnerships

The Registration Office in Newry and Mourne District Council is one of the 26 authorities acting as agents for the Registrar General. We are open for the registration of births, deaths, marriages, and civil partnerships. We also have the authority and facilities to conduct civil marriage ceremonies and civil partnerships, which now constitute 20% of all marriages recorded. Registration is located at Newry Town Hall:

### Opening Hours

Monday - Friday

9.30 am - 12.30 pm and 2.00 pm - 4.00 pm

Tel: 028 3026 1512

# Rr cont'd.

## roads and footpaths

**ROADS** Service

As the sole road authority in Northern Ireland, Roads Service in the Newry and Mourne District Council area is responsible for approximately 1,700 kilometres of public road together with about 600 kilometres of footways, 500 bridges, 10,000 street lights, and 26 public car parks.

The Roads Service's main functions are listed below. Any queries on these matters should be addressed to staff at the appropriate number.

### Maintenance of the public road network - including

- resurfacing of the roads and footways
- repair of potholes
- footway repairs
- road drainage
- grass cutting on road verges
- weed spraying of roads and footways
- gully emptying
- salting of roads and provision of salt bins etc.
- provision and repair of street lights
- bridge repairs

Newry and Mourne Section Office - Tel: 028 3025 3333

### Development of the public road network - including

- major road work schemes
- the provision and extension of footways
- junction improvements
- minor realignments
- carriageway widening
- the construction of roundabouts

Marlborough House, Craigavon - Tel: 028 3834 1144

### Traffic Management and Transportation - including

- introduction of traffic signals and pedestrian crossing facilities
- repair of traffic signs, signals and road markings
- accident remedial and traffic calming schemes
- promotion of integration of transportation facilities
- encouraging walking, cycling and increased use of public transport

Rathkelter House, Downpatrick - Tel: 028 4481 2600

The Roads Service is NOT responsible for litter collection from public roads. This is a function performed by the District Council.

# Rr cont'd.

## romal

Town Hall  
Warrenpoint BT34 3HN  
Contact: Patrick Kelly  
Tel: 028 4175 4141

## rosa

O'Fiaich House  
25-26 O'Fiaich Square  
Crossmaglen BT35 9HG  
Tel: 028 3086 8183

# Ss

## street cleansing

The District Council is responsible for the cleaning of roads, road verges, and footpaths throughout our District Council area. On average Council removes 50 tonnes of street waste every week. Fixed penalty fines apply for the offence of dropping litter.

### Customer Services/Complaints

Complaints/enquiries in relation to services should be raised with the Customer Services Section.

**For further information** on either of the above,  
Tel: 028 3031 3218 Fax: 028 3031 3299

## street lighting

**ROADS**  **Service**

As the sole road authority in Northern Ireland, Roads Service in the Newry and Mourne District Council area is responsible for approximately 10,000 street lights. For the provision and repair of street lights please contact:

Newry and Mourne Section Office - Tel: 028 3025 3333

# Tt

## tourism

The following Tourist Offices are in the Newry and Mourne District Council area:

### Newry

Bagenal's Castle, Castle Street,  
Newry BT34 2DA  
Tel: 028 3031 3170  
Fax: 028 3031 3172

### Crossmaglen

25-26 O'Fiaich Square,  
Crossmaglen BT35 9HG  
Tel: 028 3086 8900  
Fax: 028 3086 0001

# Tt cont'd.

## Warrenpoint

Town Hall, Church Street,  
Warrenpoint BT34 3HN

Tel: 028 4175 2256

Fax: 028 4175 3022

## Kilkeel

Nautilus Centre, The Harbour,  
Kilkeel

Tel: 028 4176 2525

Fax: 028 4176 9947

# Ww

## waste disposal

Newry and Mourne District Council is responsible for disposal of municipal wastes throughout the district. There is a licensed landfill site at:

Mayobridge, Aughnagun, Chapel Hill Road

Tel: 028 3085 1914 Fax: 028 3085 1950

E-mail: [roland.moore@newryandmourne.gov.uk](mailto:roland.moore@newryandmourne.gov.uk)

## water



Northern Ireland Water is the provider of public water and sewerage services in Northern Ireland.

To contact us regarding:

General enquiries, services requests, emergencies, fault reports or complaints; New connections to public watermains or sewers; Desludging of private septic tanks -

Call Customer Services using the

**WATERLINE Tel: 08457 440 088**

**Text Phone for Deaf Customers: 08457 023 206**

All 08457 calls are charged at the local rate.

For emergencies and fault reports at all other times, the Waterline Number is manned 24 hours a day, 7 days a week.

Or write to:

Northern Ireland Water, PO Box 1026, Belfast BT1 9DJ

Website: [www.niwater.com](http://www.niwater.com)

E-mail: [waterline@niwater.com](mailto:waterline@niwater.com)

## welfare rights centre

Ballybot House  
Cornmarket

Newry BT35 8BG

Tel: 028 3026 7631

# know your Councillor

## Mournes

Burns W D.U.P.  
078 0167 6562

Cole MJ S.D.L.P.  
077 1434 5295

Connolly M Ind. Republican  
077 5105 1738

Hanna I U.U.P.  
078 0813 8500

Reilly H U.K.I.P.  
078 0167 6579

McArdle J S.D.L.P.  
077 6432 0313

Stokes G S.D.L.P.  
079 5217 9855

Mathers M S.F.  
078 1195 7423

Patterson J Ind.  
078 0167 6578

## Crotlieve

McKevitt K S.D.L.P.  
079 6776 0439

Mussen C Green Party  
079 2100 2922

Carr M S.D.L.P.  
077 6432 0315

Murphy M S.F.  
078 0167 6571

Ruane M S.F.  
077 6432 0317

O'Hare J S.D.L.P.  
078 0167 6556

Williamson AV Ind.  
078 0167 6581

## Fews

Feehan WJ S.D.L.P.  
077 1434 5296

Kennedy TD U.U.P.  
078 0167 6568

Murphy T S.F.  
078 3455 7666

McCreesh JP S.F.  
00353871 220 700

Oliver G D.U.P.  
079 2169 4293

McGinn P S.F.  
028 3026 1693

## Newry Town

Curran B S.F.  
078 0167 6555

Feely F S.D.L.P.  
078 0813 8501

Casey C S.F.  
077 6432 0312

## Slieve Gullion

Burns C S.F.  
00353868 033 203

Donnelly G S.D.L.P.  
079 2129 1498

Hearty T S.F.  
00353868 165 217

McDonald PJ S.F.  
078 0167 6574

Flynn A S.F.  
00353868 340 163

# A-Z of Council Services

[www.newryandmourne.gov.uk](http://www.newryandmourne.gov.uk)

Administration	028 3031 3031
Arts Facilities	028 3031 3180
Building Control	028 3031 3000
Bulky Waste Collection	028 3031 3218/3283/3207
Cemeteries	028 3031 3233
Good Relations	028 3031 3074
Community Services	028 3031 3233
Consumer Protection	028 3031 3100
Dog Control	028 3031 3104
Enterprise Development	028 3031 3233
Finance	028 3031 3031
Food Hygiene	028 3031 3100
Grounds Maintenance	028 3031 3233
Irish Language Development	028 3031 3233
Markets and Fairs	028 3026 3004
Museum Services	028 3031 3170
Pollution Control	028 3031 3100
Public Conveniences	028 3031 3233
Public Health	028 3031 3100
Recycling	028 3031 3233
Refuse Collection	028 3031 3218/3283/3207
Registration of Births, Deaths, Marriages and Civil Partnerships	028 3026 1512
Skip Collection Service	028 3031 3218/3283/3207
Sports Development	028 3031 3233
Sports/Leisure Services	028 3031 3233
Street Cleansing	028 3031 3233
Tourism	028 3031 3170
Ulster-Scots	028 3031 3233
Waste Disposal	028 3031 3233

## Leisure Centres

Kilkeel Sports Centre	028 4176 4666
Newry Sports Centre	028 3031 3130
Newry Swimming Pool	028 3031 3190

## Parks and Open Spaces

Annalong Marine Park	07739 527 036
Cranfield Amenity Area	028 4176 4321
Kilbroney Park	028 4173 8134
Kilkeel Bowling Pavillion	028 4176 3886
Mourne Esplanade, Kilkeel	028 4176 4666

## Tourist Information

Newry Tourist Office	028 3031 3170
Kilkeel Tourist Office	028 4176 2525
Crossmaglen Tourist Office	028 3086 8900
Warrenpoint Tourist Office	028 4175 2256

## Town Halls

Newry	028 3026 4780
Warrenpoint	028 4175 2256
Kilkeel	028 4176 3092
After Hours	028 3026 7682 or Mobile: 077 1434 5291 028 4066 9180 or Mobile: 077 5931 1065